



SEABOURN®

SEABOURN TERMS AND CONDITIONS

Deposit

To confirm a Seabourn cruise reservation, a deposit of 25% of the total cruise fare plus a Travel the World Administration fee of A\$110 per person is required within 3 days of booking or sooner for cruises of 14 days or less, or within 7 days or sooner for cruises of 15 days or more as specified by Seabourn. Deposit is dependant on the selected voyage and time of booking and displayed on your invoice. If we do not receive your deposit by the due date the booking will automatically cancel. It is most important that the reservation be made in the full passport name of the guest/s travelling otherwise the booking will not be accepted. Please complete the appropriate Guest Information Form and return with your deposit.

Finals

For cruises of 32 days or longer, final payment is due no later than 121 days before departure; if you book less than 120 days before departure, full payment is due immediately.

For cruises of 31 days or less, final payment is due no later than 91 days before departure and if you book less than 90 days before departure, full payment is due immediately.

If you book using a non-refundable fare, full payment is due at time of booking.

If a payment due date and time falls outside of normal working hours (including NSW public holidays), then payment must be received by Travel The World by 4pm AEST on the last working day prior. All reservations are subject to cancellation if payments are not received by the due date.

Cancellations

Once a deposit has been received all cancellations are subject to a Travel the World Administration fee of A\$110 per person. In addition the following Seabourn penalties will apply:

All Cruises 31 days or less

90 – 46 days prior to initial sailing date 25% of the total cruise fare per person

45 – 31 days prior to initial sailing date 50% of the total cruise fare per person

30 – 0 days prior to initial sailing date or 100% of the total cruise fare per person

Non-appearance at time of sailing

All Cruises 32 days or more

120 – 91 days prior to initial sailing date 25% of the total cruise fare per person

90 – 76 days prior to initial sailing date 50% of the total cruise fare per person

75 – 0 days prior to initial sailing date or 100% of the total cruise fare per person

Non-appearance at time of sailing

The above fees apply when either the entire booking or any portion of a booking is cancelled or transferred to an alternative sailing and shall apply to all travel including cruise, airfare and land arrangements booked with Seabourn. If you have purchased a specially priced promotion that is 100% non-refundable from the point of payment, you are not entitled to any refund, payment, compensation or credit whatsoever of your gross fare if you cancel your booking.

Note: Terms & Conditions for a Seabourn World Cruise and its segments may vary.

For services not provided by Seabourn, additional cancellation fees may be incurred. Travel Professionals may impose their own fees.

Cruise Fare

Your Cruise fare includes suite accommodations as booked, all onboard meals and entertainment, fine wines and spirits. All Fares are cruise-only and exclude air and transfers.

Cruise fares include governmental fees and taxes (which are subject to change) and exclude any incidental expenses including but not limited to: laundry charges, bar expenses for select vintage wines and spirits, spa and salon treatments, telephone and internet charges, medical services and shore excursions.

Fares are capacity controlled and subject to change at any time up until you book without prior notice.

Once booked, your fare is only subject to any increased government fees and taxes which will be added to the fare or your on onboard account.

Single Guests

The fare for a single traveler in a double occupancy suite is 200% of the per person double occupancy fare. However, a single traveler savings program is offered on all ships as follows

Single Traveler Savings allows single occupancy of specific suites in specific categories for an additional supplement to the published per person double occupancy fare for that category. Sole Occupancy supplement is 175% of specific category fare.

On select sailings, single travelers pay 150% of the lowest category fare within applicable category ranges. The single traveler is guaranteed to sail on their selected cruise. Seabourn will confirm suite assignments 30 days prior to sailing. Suites for singles are capacity controlled. Fares and supplements are subject to change without notice based on availability.

Third Guest & Children's Fares

The published per person fare applies to children traveling as a second guest in a suite. Guests two years of age or older traveling as the third guest in a suite pay 50% of the per person fare for that category. Triple occupancy suites are subject to availability.

Fuel, Taxes and Surcharges

The fare that you pay is determined far in advance of initial departure on the basis of then-existing projections of fuel and other costs. In the event of any significant change in such costs beyond Seabourn control including, but not limited to increases in the price of fuel, currency fluctuations affecting costs, increases in government taxes or levies, or increases security costs, Seabourn reserves the right to surcharge guests to cover such unexpected costs.

Gratuities

Tipping is neither required nor expected on board.

Dining

Each Seabourn ship offers a choice of dining venues to suit your mood and nearly all are open-seating, inviting you to dine where, when and with whom you wish. Dining choices are always complimentary including the fine wines served with lunch and dinner. Seabourn features a variety of dining options on board including The Restaurant (main dining room), Restaurant 2 (small plates tasting menus for dinner by reservation), Veranda Café/The Colonnade, Sky Grill / Patio plus complimentary 24-hour in-suite dining.

Special Diets

Guests with special dietary needs should notify Seabourn at time of booking or at the latest 6 weeks before sailing. Every effort will be made to comply with these requests.

Documents

Cruise Documents will be issued after receipt of final payment and sent approximately 21 days prior to departure of cruise. It is most important that the reservation be made in the full passport name of the guests.

Passports / Visas / Immunisations

Travel the World & Seabourn do not provide advice regarding passports and/or visas. However all guests are required to carry a passport usually valid for 6 months after disembarking the ship, and any necessary visas. Please contact your nearest consulate for the most up to date information regarding visas. As to immunisations, please check with a travel medicine specialist or local health department for specific recommendations and/or requirements. We recommend the use of www.smarttraveller.gov.au for advice in these areas.

Minors and Children

Minors under the age of 18 must be accompanied by a parent or other responsible adult over the age of 21. Seabourn will not accept reservations for infants 6 months or younger for non-transocean sailings, 12 months or younger for transocean sailings at the time the cruise commences.

Shore Excursions

Most Seabourn shore excursions can be purchased in advance online once you have booked your cruise and know your itinerary. Shore excursions are subject to change or cancellation without prior warning based on local conditions at the time of ship's arrival.

Travel Insurance

We strongly recommend that all guests independently purchase comprehensive Travel Insurance for the full purchase price of the cruise as well as air and/or land program arrangement costs.

Important Notice

The transportation of guests and baggage on Seabourn vessels is provided solely by Seabourn and is governed by the terms and conditions printed on the Passage Contract. The Passage Contract will be included with guests travel documents, is available upon request, or can be accessed through the website at www.seabourn.com. This contains complete and important information regarding cancellations, itineraries, Seabourn's liability, health and immigration requirements, and other relevant terms and conditions.

Responsibility

Travel the World accepts bookings subject to the following conditions –

Travel the World acts as the co-ordinator for all persons taking any service*, and in the making of arrangements for the service. Travel the World does not own, manage, control or operate any component of the delivery of services and all coupons, receipts and tickets are issued subject to the terms and conditions specified by the laws of the country where a service is provided.

Travel the World acts as an agent for the owners contractors and suppliers of services and assume no responsibility for the loss or damage to baggage, property or for injury or illness or death, or for any damages or claims of damage to persons or property, delays, transport failures, strikes, wars & uprisings, or acts of God etc over which we have no control. Clients are strongly advised to insure adequately for the full duration of their travel arrangements in respect of illness or injury death baggage and personal effects.

While Travel the World will use its best endeavours to ensure services* are performed as advertised, reasonable changes in the itinerary may be made without notice where deemed necessary or advisable by Travel the World or the operator. Further, whilst Travel the World will take all reasonable steps to provide enjoyable services*, Travel the World accepts no liability for any loss of enjoyment whatsoever, and howsoever experienced by a passenger.

All matters rising to any service* provided by Travel the World but not in respect of other things governed by the law of the state of New South Wales.

** Service/s refer to all accommodation & hotels or accommodation, cruises, flights, ground transportation / transfers, meals & beverages, shore excursions and tours.*

Privacy Policy

Information collected in the booking process will be treated in accordance with Travel the World's Privacy Policy. This policy can be found at <http://www.traveltheworld.com.au/Privacy-Policy.html>.

NB –Please note that these terms and conditions can change without prior notice
For further information, please refer to the Seabourn website or brochure